

Field Service Capabilities

Point of Sale & Payments

- POS system installs, upgrades, configurations, replacements, and de-installs
- POS imaging and re-imaging
- Pin pad troubleshooting and replacements (Adyen, Verifone)
- Receipt printer troubleshooting and cable runs
- Cash drawer swaps and installs
- Self-checkout kiosk installations and configurations
- Temporary POS kiosk installations
- Barcode scanner upgrades and hardware mounting
- Cash safe mounting and concrete anchoring

Infrastructure & Cabling

- Cable runs, repairs, and re-terminations
- Cabling cleanup and network organization
- Biscuit jack installs and replacements
- Patch cable replacements
- Fire panel line testing and punch-down block inspections
- Elevator line dial tone troubleshooting
- Small form-factor pluggable (SFP) installation and fiber troubleshooting

Store & Site Operations

- Full store installations and new store builds (multi-phase)
- Store remodels and post-remodel reconnections
- Store relocations
- Site surveys for new stores and remodels
- Equipment relocations and surveys
- Equipment decommissioning and retrieval
- Site closures and IT equipment removal
- Office setups and pack-ups
- Sprinkler leak damage assessment and equipment restoration
- Front display monitor installation

Audio, Visual & Media

- In-store audio, speaker, and amplifier troubleshooting
- Speaker and amplifier installs and wire runs
- Media player installs, swaps, and platform conversions
- Digital menu board and display installations and onboarding
- Display and digital signage connection verification and installation
- TV and mount installs and removals
- Audio/video rack mounts and AV cable management
- IP and security camera installations and cable runs
- Camera adjustments and walk tests for coverage verification
- CCTV troubleshooting

Hardware & Devices

- Back office machine installations, replacements, and re-imaging
- Workstation modernization and thin client removals
- Solid State Drive (SSD) swaps in POS hardware
- Modem and cell modem swaps and troubleshooting
- Embroidery station PC and machine troubleshooting
- Shoppertrak people-counting system troubleshooting and cable runs
- Handheld device connectivity troubleshooting
- Kiosk troubleshooting
- Zebra label printer installation and troubleshooting
- UPS and backboard installs
- Surge protector installation
- Rack installations, replacements, and patch cabling
- DVR and device troubleshooting
- SIM card replacements
- Commercial Starlink installation

Don't See What You Need? Reach out to sales@netfor.com to see if we support your specific needs.